

Department of Environmental Services City Hall Room 300B, 30 Church Street Rochester, New York 14614-1290 www.cityofrochester.gov



## NUMBER 3.5

## FLEET MANAGEMENT POLICY / PROCEDURE

SUBJECT: 60% of Shop Technician Manuals are Automated

APPROVED:

Michael Quattrone, Fleet Manager

**PURPOSE:** Document that 60% of Shop Technician Manuals are Automated

**PROCEDURE:** By count more than 60% of the fleet is General Motors and technicians

use the GM fleet website (www.gmfleet.com) to access technical

manuals.

Technical manuals for other vehicles in the fleet are accessed via the All

Data web site.

**PREPARED BY:** James Billitier, Assistant Service Manager

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